

## REMITTANCE INSTRUCTIONS & GUIDE TO ARMA CONNECT FOR PAINT SUPPLIERS

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### 1. REGISTRATION NUMBER

Your Supplier registration number is available on your program homepage. Please refer to this registration number on your communications with or payments to ARMA.



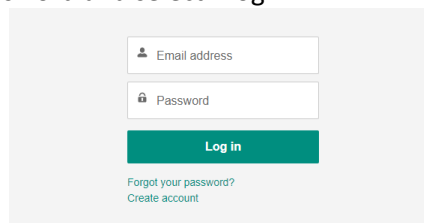
For organizations registered with the Program prior to the transition to ARMA Connect, your Supplier registration number with ARMA has been replaced with a new registration number.

This change will not affect your ability to access the system nor to submit your Environmental Fee Report. See the next section for instructions on accessing ARMA Connect utilizing your email address. Once logged in, you can obtain your new registration number.

## 2. LOGGING IN TO ARMA CONNECT

To complete your report online, please visit our website [www.albertarecycling.ca](http://www.albertarecycling.ca) and follow the steps as outlined below.

- a) In the top right of Alberta Recycling’s homepage, click on the “Login Portal” drop-down menu and select “ARMA Connect”.
- b) Enter your email and password and select “Login”.



[Forgot your password?](#)  
[Create account](#)

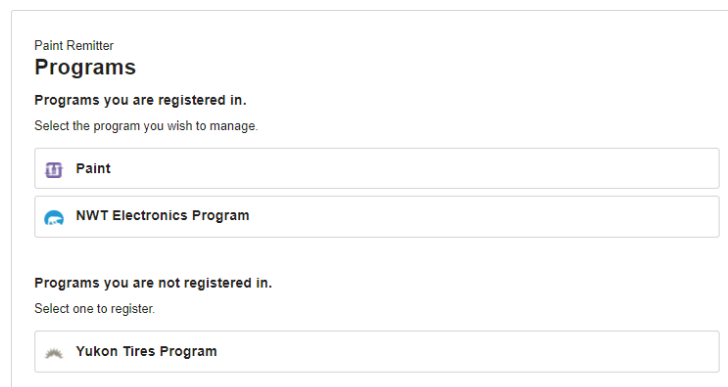
### Passwords Reset

- If you have forgotten your password, click “Forgot your password” on the login page.
- Enter your email address.
- You will receive an email with a link to reset your password, click this link and follow the prompts.  
**NOTE:** this link will expire after 24 hours.

If at anytime you need help logging in, please contact [paint@albertarecycling.ca](mailto:paint@albertarecycling.ca)

## 3. REPORTING ENVIRONMENTAL FEES

- a) Select the Program for which you will be reporting.



Paint Remitter  
**Programs**  
**Programs you are registered in.**  
 Select the program you wish to manage.

**Programs you are not registered in.**  
 Select one to register.

**Supplier Homepage**

Paint  
Program Registration Number: RN0003765  
[Switch Programs](#)

Reporting | My Suppliers & Customers | My Additional Locations | Historical Statements | Account History

**You have 2 outstanding report period(s)**  
Please review due date and submit reports accordingly.

**Account Balance**  
**\$19.38**

The outstanding balance appearing on this page may not include credits, amounts not yet due, adjustments or other charges in progress and payments not yet received or applied.  
[Generate Account Statement](#)

[Request Adjustment](#)  
Request Adjustment to Previously Reported Environmental Fees

Report	Status	Due Date	Last Updated By	Manage
November 2021	Not Started	Dec 30, 2021		<a href="#">Start</a>
October 2021	In Progress	Nov 30, 2021		<a href="#">Continue</a>

*A notification in the top left of your homepage will indicate how many reporting periods need completing. They will be listed with the status of “Not Started” or “In Progress”.*

**Note:** You can navigate back to the Program selection page by clicking “Switch Programs” in the top right of the homepage.

b) Click “Start” next to the reporting period for which you intend to report.

**Note:** At any point during the reporting process - prior to submitting the report - you can select the “Previous” button to navigate back to the previous page or the “Save Draft” button to save your progress so far and return to complete the report at a later time.

c) Enter the number of units sold for each category during this reporting period.

- If there were no sales of a particular category, enter a 0.

Paint Remitter  
**Environmental Fee Report**  
**Reporting Period: May 2021**

Details | Review

**Sales in Period**  
Please indicate how many items were sold within the reporting period: **May 2021**

Category	Sold	Rate	Total
Paint 5.01 Litre to 23 Litres	200	\$2.25	\$450.00
Paint 251 ml to 1 Litre	0	\$0.50	\$0.00
Paint 250 ml or less	0	\$0.25	\$0.00
Paint 1.01 Litre to 5 Litre	0	\$1.00	\$0.00
Aerosols Any Size	558	\$0.25	\$137.50
<b>Total</b>			<b>\$587.50</b>

I have no new eligible items that were sold within the reporting period.

**Returns**  
Do you have any returns from previous periods?  
 No  
 Yes

**Disposals**  
Are there any unsold products that require disposal?  
 No  
 Yes

[Previous](#) [Save Draft](#) [Next](#)

- d) If there are **no sales** to be reported for the reporting period, select 'I have no new eligible items that were sold within the reporting period' to submit a NIL report.
- e) If there are **returns** to report, select 'Yes' and enter the number of units returned. (Returns are only to be reported on products that are returned to be re-sold as new).

In the **returns** section, you will be permitted to select a reporting period to associate with the returns. In general, you should associate the reporting period in which the goods were returned. However, you will also be permitted to select a prior reporting period, to reflect the reporting period in which the returned units were originally sold if required. This may be required if the product was originally sold in a period where the environmental fee on the product differed from current rates. For example, if you sold the product in a period where the environmental fee on that product category was \$2.00, and the product is later returned in a period where the environmental fee is \$2.50, you can report the return at the \$2.00 rate by associating the return to the prior reporting period when the product was originally sold.

- f) If there are **disposals** to report, select 'Yes' and enter the number of units for disposal. Disposals are only to be reported on products that are scheduled for disposal but for which the environmental fee has not been submitted to the program.

Disposals are products that you did not sell and which entered the program for recycling / end-of-life management. Expired paint, frozen paint or mistints are examples of products that should be reported as disposals.

- g) Once complete, select "Next".
- h) Review your report and check off box to agree you have read, understood, and accept the terms and conditions.

I have read, understand and accept the [remittance terms, conditions and certifications](#).

[Previous](#)

[Submit Report](#)

- i) Select "Submit Report".
- j) Once the report has been submitted you will receive an email confirmation. At this point you can choose to logout or select "Return to Homepage" button to start a new report or select "View Invoice" to download a copy.

#### 4. ADJUSTING PREVIOUSLY REPORTED ENVIRONMENTAL FEES

You can request an adjustment to previously reported Environmental Fees through your online account.

- a) On your Supplier Homepage click 'Request Adjustment'.

Account Balance

**\$858.01**

The outstanding balance appearing on this page may not include credits, amounts not yet due, adjustments or other charges in progress and payments not yet received or applied.

[Generate Account Statement](#)

[Request Adjustment](#)

Request Adjustment to Previously Reported Environmental Fees

- b) Select the checkbox next to the reporting period(s) that require an adjustment and click 'confirm'.
- c) An adjustment report will have been created under the 'Adjustments to Previously Reported Environmental Fees (corrections, compliance findings, self assessments)' section on your Homepage. To begin completing the report click 'Start'.

[Request Adjustment](#)

Request Adjustment to Previously Reported Environmental Fees

Environmental Fee Reporting				
Report	Status	Due Date	Last Updated By	Manage
July 2021	Submitted	Aug 31, 2021		<a href="#">View</a>
June 2021	Submitted	Jul 30, 2021		<a href="#">View</a>
May 2021	Submitted	Jun 30, 2021		<a href="#">View</a>

Adjustments to Previously Reported Environmental Fees (corrections, compliance findings, self assessments)					
Adjustment	Type	Status	Due Date ↓	Last Updated By	Manage
Adjustment Initiated on 6/1/2022	Supplier Initiated	Not Started		Name	<a href="#">Start</a>

**Note:** At any point during the reporting process - prior to submitting the report - you can select the "Previous" button to navigate back to the previous page or the "Save Draft" button to save your progress and return to complete the report at a later time.

- d) Fill in the number of units to be adjusted for each product. A *reduction* in previously reported amounts should be indicated with a "-" within the 'Units' column.

## Adjustment



### Sales Adjustments

Please indicate the number of units to be adjusted for each product.

A reduction in previously reported amounts should be indicated with a "-" within the "Units" column.

Note: Sub-totals by period and a total for all periods will be calculated and displayed on the Review screen prior to final submission of this adjustment. If needed, after reviewing these totals, you may navigate back to the Sales data entry screen to correct your inputs.

#### June 2021

Category	Rate	Previously Reported		Adjustment		Final	
		Units	Fees	Units	Fees	Units	Fees
Paint 5.01 Litre to 23 Litre	\$2.25	56	\$126.00	30	\$67.50	86	\$193.50
Paint 251 ml to 1 Litre	\$0.50	56	\$28.00	-1	-\$0.50	55	\$27.50
Paint 100 ml to 250 ml	\$0.25	57	\$14.25	110	\$27.50	167	\$41.75
Paint 1.01 Litre to 5 Litre	\$1.00	57	\$57.00	0	\$0.00	57	\$57.00
Aerosols Any Size	\$0.25	57	\$14.25	0	\$0.00	57	\$14.25

[Previous](#)

[Save Draft](#) [Next](#)

- e) Once you have completed the adjustments to previously reported sales click 'Next'.
- f) At this stage you will be given the option to report adjustments to previously reported returns.
  - I. If you have no adjustments to previously reported returns, select 'No' and click 'Next'.
  - II. If there are adjustments to previously reported returns, select 'Yes' and follow the instructions provided on the reporting screen. An *increase* in previously reported returns should be indicated with a "-" within the 'Units' column. Once you have completed the adjustment to previously reported returns click 'Next'.
- g) The next screen will provide the opportunity to report adjustments to previously reported disposals.
  - I. If you have no adjustment to previously reported disposals, select 'No' and click 'Next'.
  - II. If there are adjustments to previously reported disposals to report, select 'Yes' and follow the instructions provided on the reporting screen. A *reduction* in previously reported amounts should be indicated with a "-" within the 'Units' column. Once you have completed the adjustment to previously reported returns click 'Next'.
- h) Review the summary page. Once you have confirmed that all the adjustment entries are correct, acknowledge that you have read the terms and conditions and click 'Submit Report'.

Requests for adjustment are subject to review and acceptance by ARMA. ARMA will advise if additional information is required to review the adjustment request, and when the review is completed.

Where applicable, interest charges will be calculated and applied at the time of issuing an invoice for an accepted adjustment.

## 5. PAYMENT

Please be reminded that regardless of which payment method is utilized, the environmental fee report and payment must be received by the Program within 30 days following the close of the reporting period.

<b>Electronic Funds Transfer</b> (Utilizing your own EFT payment systems)	Through your EFT payment system <i>(for initial set-up, contact us at <a href="mailto:paint@albertarecycling.ca">paint@albertarecycling.ca</a> and provide your organization's EFT agreement form)</i>
<b>Cheque</b>	<p>Cheque payments will be reflected in your account once the cheque is received by Alberta Recycling.</p> <p>Please ensure to document the invoice number and Program Registration number on your cheque/cheque stub.</p> <p>Please make cheque payable to: Paint Recycling Alberta</p> <p>Mail to: PO Box 189 Edmonton, AB T5J 2J1</p> <p>Courier to: Rice Howard Place Suite 1800 10060 Jasper Ave Edmonton, AB T5J 3R8</p>
<b>Online Banking</b>	<p>Once you have submitted your online Environmental Fee Report, you will need to login to your online banking separately to locate 'Paint Recycling Alberta' as a payee and process the payment.</p>
<b>Interac E-Transfer</b>	<p>Subject to daily and transaction limits set by your financial institution. Send to <a href="mailto:paint@albertarecycling.ca">paint@albertarecycling.ca</a>.</p>

Note: For registered Suppliers outside of Canada who do not hold a bank account with a Canadian financial institution, only the first two payment options are available.

ARMA does not offer the option to pay directly at your financial institution.

## 6. QUESTIONS ABOUT YOUR ACCOUNT BALANCE

You can view your account balance on your Program Registration homepage.

**Note:** The outstanding balance appearing on this page may not include credits, amounts not yet due, adjustments or other charges in progress and payments not yet received or applied.

Paint Remitter
**Paint**  
Program Registration Number: R00006728  
[Switch Programs](#)

### Supplier Homepage

Reporting
My Suppliers & Customers
Account History
Historical Statements

**Account Balance**  
**\$827.00**

Your account statement will detail the items outstanding on your account. Please see section 7 below for instructions to access a historical account statement or to generate a current account statement.

ARMA applies payments received to the oldest outstanding balance on your account. This may mean that a payment provided for a current invoice, such as an Environmental Fee Report, will be applied to older balances, such as outstanding interest charges.

To view the transactions that comprise your net account balance, select the 'Account History' tab and view the transactions in the 'Invoices' table and the 'Payments & Refunds' table.

Reporting
My Suppliers & Customers
Account History
Historical Statements

Invoices					
Invoice Number	Invoice Name	Amount	Invoice Date ↓	Manage	
00000390	Interest -Paint - R00003798	\$151.99	Sep 14, 2021	<a href="#">Download</a>	
00000323	2019 04 Environmental Fees -Paint - R00003798	\$2,480.22	Sep 8, 2021	<a href="#">Download</a>	
00000319	2020 11 Environmental Fees -Paint - R00003798	\$706.28	Sep 8, 2021	<a href="#">Download</a>	
00000321	2021 01 Environmental Fees -Paint - R00003798	\$1,381.00	Sep 8, 2021	<a href="#">Download</a>	
00000320	2020 12 Environmental Fees -Paint - R00003798	\$1,047.19	Sep 8, 2021	<a href="#">Download</a>	

Payments and Refunds				
Transaction Number	Reference	Type	Amount	Date ↓
T-00000000		Payment	\$1,000.00	Aug 16, 2021
T-00000001		Payment	\$200.00	Aug 16, 2021



## 7. VIEW & PRINT INVOICES & ACCOUNT STATEMENTS

### a) Invoices

- To view an Environmental Fee Report summary, select the “View” button next to the reporting period on the “Reporting” tab on the Supplier Homepage.

Paint				
Report	Status	Due Date	Last Updated By	Manage
July 2021	Submitted	Aug 30, 2021	Name	<a href="#">View</a>
June 2021	Submitted	Jul 30, 2021	Name	<a href="#">View</a>
May 2021	Submitted	Jun 30, 2021	Name	<a href="#">View</a>

- To download a copy of an invoice, select the “Account History” tab and choose “Download” next to the invoice that you want. From here you can choose to save a copy to your computer or print a copy.

Invoices				
Invoice Number	Invoice Name	Amount	Invoice Date ↓	Manage
00000933	2021 06 Environmental Fees - Paint - R00006728	\$239.50	Aug 9, 2021	<a href="#">Download</a>
00000932	2021 05 Environmental Fees - Paint - R00006728	\$587.50	Aug 6, 2021	<a href="#">Download</a>

### b) Account Statements

- To download a current account statement, select “Generate Account Statement” on the “Reporting” tab on the Supplier Homepage.

Paint Remitter  
**Supplier Homepage**

Paint  
Program Registration Number: R00006728  
Switch Programs

Reporting My Suppliers & Customers Account History Historical Statements

**Account Balance**  
**\$827.00**

The outstanding balance appearing on this page may not include credits, interest, amounts not yet due, adjustments in progress and payments not yet received or applied.

[Generate Account Statement](#)

- To view and download historical statements, select the “Historical Statements” tab, and select “Download” next to the one you wish to download. From here you can choose to download the file to your computer or print a copy.

Paint		
Statement Name	Created Date ↓	Manage
2021-09-16 Statement of Account - Paint - R00003798.pdf	Sep 15, 2021	<a href="#">Download</a>

## 8. UPDATING YOUR SUPPLIER & CUSTOMER INFORMATION

As a registered Supplier it is your responsibility to keep your supplier and customer information up to date.

**Suppliers** – List all suppliers from whom you purchase program eligible material.

**Customers** – List all Alberta-based re-seller customers. These are customers who purchase program eligible material from you for the purpose of re-selling.

- Select the “My Suppliers & Customers” tab at the top of the Homepage
- Select “Add” above the supplier or customer section.

Paint Remitter  
**Supplier Homepage**

Paint  
Program Registration Number: R00006728  
[Switch Programs](#)

Reporting **My Suppliers & Customers** Account History Historical Statements

**Are your suppliers and customers still up to date?**  
Review and add new company relationships if relevant.

**My Suppliers** [Add](#)

Company Name	Location	Program Reg No.	Supplier Type	Date Added ↓	Manage
Paint Shop	Edmonton, Alberta	R00006686	Remitter	Aug 13, 2021	<a href="#">Remove</a>

**My Customers** [Add](#)

Company Name	Location	Program Reg No.	Supplier Type	Date Added ↓	Manage
No records to display.					

- Start entering the business name in ‘Search for a Business’ and when you locate the correct business, click on it to select it. You can repeat this step to add as many suppliers or customers as you need to.
- If a business name does not show up in the search you will need to add it manually by selecting “Add Supplier Manually” and entering the required information and clicking “Add Supplier”. You will also have the option to upload documents that prove your relationships with your suppliers and customers e.g., invoices showing that you pay the fees directly to your suppliers.
- When you have finished adding all your suppliers or customers, select “Add” and your suppliers/customers will now show up on your main list.

### Add Suppliers

Please select all companies who supply your business with Program Eligible Paint.

Search for a business

Company Name	Address
←	

[+ Add Suppliers Manually](#)

#### Invoice Upload

Please provide invoices or documentation proving your relationship with the above listed suppliers.

Or drop files

- f) If there are any suppliers or customers that you no longer purchase from/sell to, you can select “remove” to eliminate them from your list.

## 9. SEARCHING OTHER SUPPLIERS

In addition to updating your supplier and customer lists, the ‘My Suppliers & Customers’ tab can also be used to search for other Suppliers and confirm their status with the program.

- Select the “My Suppliers & Customers” tab at the top of the Homepage
- Select “Add” above the customer section.
- Start entering the name of your customer in ‘Search for a Business’ and when you locate the business click on it to select it.
- Once added you will be able to see the registration status of the business and determine whether your customer is to be charged or is exempt from paying the environmental fees.

The following information should be referenced when verifying a business’s registration status:

- If the “Supplier Type” is “Remitter”, then the business is remitting the environmental fees directly to the Program and is therefore exempt from being charged environmental fees.
- If the “Supplier Type” is “Payment on Purchase”, then the business is not remitting to the Program and therefore must be charged environmental fees.
- If the “Supplier Type” is “NIL Remitter”, then the business is not remitting to the Program and therefore must be charged environmental fees.
- If your customer is a reseller not registered with the Program, they may appear in an ARMA Connect search with no “Supplier Type” identified, or they may not appear in an ARMA Connect search (i.e., you will need to add them manually). For these customers,

you must charge the environmental fee. Please advise those customers who are resellers but not registered with the Program to contact ARMA to complete their registration.

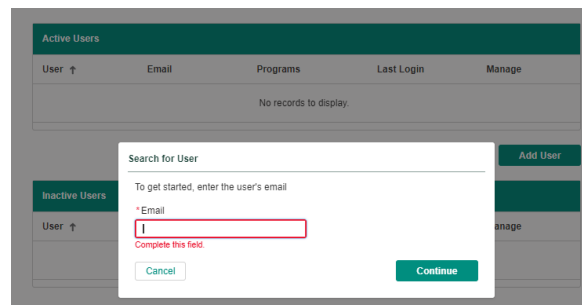
- If your customer is an end user (a customer or business that is not a reseller), you must charge an environmental fee.

Please contact ARMA if you require further clarification on your customer’s reporting status with the Program.

## 10. MANAGING ACCOUNT USERS

Account admins can manage other users on their account.

- After logging in to ARMA Connect, click on your name in the top right.
- Select ‘Manage users’ from the drop-down menu.
- To add a new user select ‘Add a user’ and enter their email address.



- On the following pop-up screen enter their details and which programs you want them to have access to. You can select additional programs by selecting “Add Another Program”.
- Use the check off boxes to select if they will be the primary or secondary contact for that program. **Primary** users have the ability to complete environmental fee reports, access account information and add/edit other users. **Secondary** users can complete environmental fee reports and access account information, but they cannot add/edit other users.

**Note:** you will remain the account admin. Only the account admin and the primary user (if different) have the permissions to add new users. To change the account admin, please contact [paint@albertarecycling.ca](mailto:paint@albertarecycling.ca).

- The new user you invited will receive an email with instructions on setting up a password to log in.

**Manage User**

Email  
info@albertarecycling.ca

First Name Last Name  
First Second

Job Title

Business Phone Number Phone Extension (Optional)  
7807778888

Program User Access Level  Primary  Secondary X  
Paint

[Add Another Program](#)

I hereby authorize this user to create/modify data.

Cancel Save

- g) You can select 'Edit' next to a user's name to change either the programs or access level available to them.
- h) You can also select 'Disable' next to a user to remove all of their access entirely.

**Note:** disabled user records will remain visible in the 'Inactive Users' box and you can re-enable them at any time by selecting 'Enable' next to their name.